

Our Mission

To empower and serve people in need of specialized supports by providing innovative services that improve their ability to live fulfilling lives in the community.

Montgomery County Mobile Crisis Hotline

855-634-4673 (call)

Peer Support Talk Line

855-715-8255 (call)

267-225-7785 (text)

Teen Talk Line

866-825-5856 (call)

215-703-8411 (text)

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accessservices.org

Access Services is an Equal Opportunity Provider.



MONTGOMERY COUNTY
MOBILE
CRISIS
SUPPORT

1-855-634-HOPE
(1-855-634-4673)

Crisis Support is Available

Competent and caring crisis workers are available to help children, adolescents, adults, and families resolve crisis situations through mobile, virtual, and telephone intervention. Crisis support is available 24 hours a day, 7 days a week at **1-855-634-HOPE (4673)**. We are here to empower you to navigate crisis situations over time.

All services are provided at no charge to you.

What We Provide

- Mobile, virtual, and telephone counseling and intervention 24 hours a day, 7 days a week
- Support from trained crisis workers
- Meetings in your home, school, and in other community locations
- Help in developing strategies for reducing recurring crisis through crisis planning
- Support in addressing substance use or addiction
- Planning to cope with traumatic experiences
- Connection to psychiatry in emergency situations
- Connection to community supports and resources
- Assistance in connecting to higher levels of care as needed
- Collaboration with police and other emergency responders in support of individuals managing behavioral health crises

Montgomery County Overdose Response Team

MCORT is a collaboration between Department of Public Safety paramedic and a Certified Recovery Specialist (CRS) on a rapid-response team to outreach on referrals of overdose or relapse involvement. We want to reduce the incidence of overdose and the impact of trauma on families and individuals by partnering with them to realize a pathway out of addiction. If you or someone you care for is looking for help with addiction, please contact Mobile Crisis for support.

Collaboration with Law Enforcement

Partnerships between Mobile Crisis and police departments were developed in recognition of the need to reduce the burden on police departments and bridge the gap between police departments and the behavioral health field. Our crisis workers partner with police to discuss interventions both on the scene and ongoing situations that may allow people to slip through the cracks. We currently work with all police departments in Montgomery County. Our ultimate goal is collaboration with police to best meet the needs of our community in a way that will bring long-term solutions. We adjust our involvement based on the needs of each unique police department and township.

If you would like to learn more about our partnerships with police departments, please contact us at mcpdcontact@accessservices.org.

Crisis Prevention

Peer Support Talk Line offers a listening ear and emotional support for adults in Montgomery County. Calls and texts are answered by Certified Peer Specialists who have their own lived experience. The Peer Support Talk Line is open daily from 1:00pm - 9:00pm.

Call **855-715-8255** or text **267-225-7785**.

Teen Talk Line offers phone and text support for teens in Montgomery County, answered by teen volunteers and young adult Certified Peer Specialists. Teen Talk Line is open daily from 1:00pm - 9:00pm.

Call **866-825-5856** or text **215-703-8411**.

Hope 4 Tomorrow supports our crisis and crisis prevention services by providing suicide prevention and mental health awareness training for schools and community groups, as well as providing education about our services at community and school events.

For more information on Hope4Tomorrow, visit www.accessservices.org/services/hope4tomorrow or email Hope4Tomorrow@accessservices.org.

For more information on Mobile Crisis Support, Peer Support Talk Line or Teen Talk Line, visit www.accessservices.org.