



**Access  
Services**

strengthening communities

# **Our Mission and Services**

## **Our Mission**

To empower and serve people in need of specialized supports by providing innovative services that improve their ability to live fulfilling lives in the community.

## **Our Vision**

Strengthening communities by empowering individuals towards wholeness and belonging.

## **About Us**

Since 1976, Access Services has been challenging the status quo and filling the gaps for those in our community who are often overlooked.

We believe strongly that people have the strength to heal and grow when provided with the support they need. We look at the community around us and ask, “How can I help my neighbors?” This is what drives us as a company.

When you choose Access Services, you can rest assured that you will be treated with respect and dignity. You will be heard and actively part of the decisions made in our support of you or your loved one.

A blue-tinted photograph of a man and a young boy. The man is on the right, smiling broadly with his eyes closed. The boy is on the left, laughing with his mouth wide open. The background is slightly out of focus, showing what appears to be a basketball hoop and backboard.

## **Our Core Values**

### **Person Centered**

We believe every person has value and worth and deserves to be treated with respect and compassion.

### **Passion for Service**

We believe in striving for excellence in meeting the needs of those we serve.

### **Innovation**

We believe in seeing gaps and seeking to create pathways forward.

### **Collaboration**

We believe that we are better together.

### **Authenticity**

We believe that we are humans helping humans united in our commonalities and celebrating our differences.

A background image of a woman with long brown hair and glasses, smiling warmly. The image is overlaid with a semi-transparent blue filter. The text is positioned in the lower-left to center area of the image.

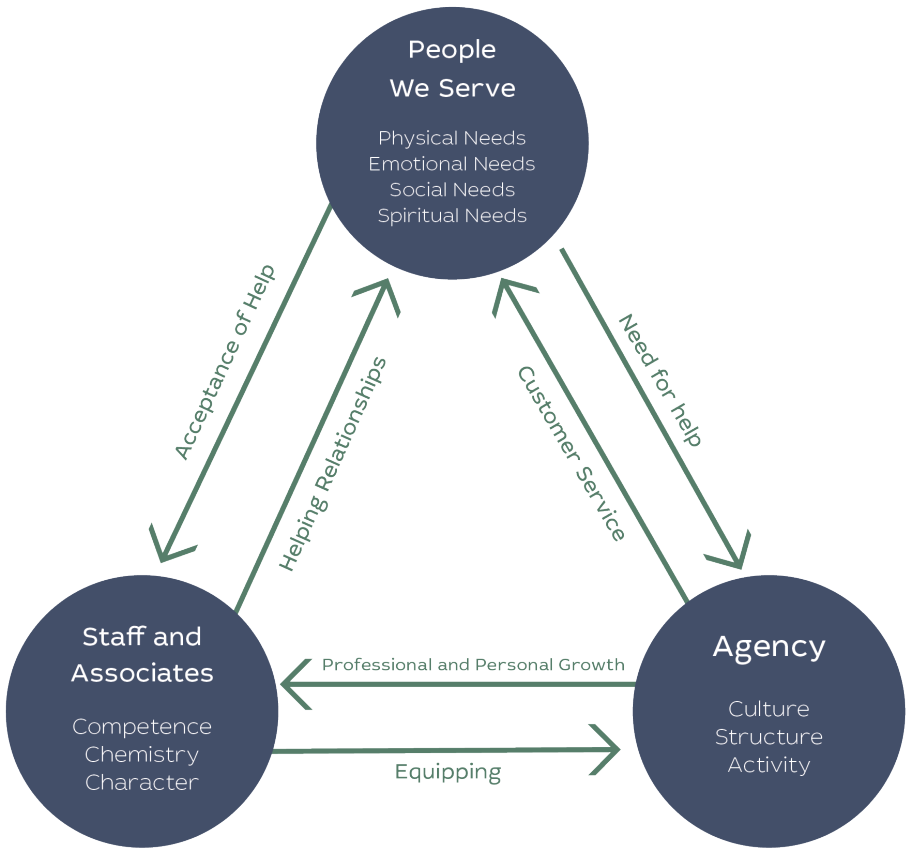
## **Philosophy of Care**

The Philosophy of Care model identifies three distinct, yet interactive groups in our organization: People We Serve, Staff & Associates, and the Organization.

This model defines the nature of these groups and the way in which they work together to achieve our mission. We believe that all people are valuable and unique.

Our approach is holistic and person-centered, and we seek to address the four basic areas of human need in the life of each person we serve – physical, spiritual, social and emotional. Our purpose is to help each person learn to meet these needs so that they can lead a productive and meaningful life.

# Philosophy of Care Model



# Our Divisions

## **Behavioral Health Services**

These programs recognize the value of community and relationships in healing and wellness. We support people 18 months through adulthood – and meet needs spanning from crisis and emergency to long-term supports delivered to individuals and families.

## **Child and Family Services**

These programs provide safe, nurturing environments for children and families. We focus on giving families a wide “village” of support and connections to resources in the community. We also provide youth mentoring, advocacy, life skills training, foster care, and educational support.

## **Intellectual Disability & Autism Services**

These programs empower individuals’ abilities by facilitating personal growth and helping meet goals. We offer community-based programs, both in-home and off-site, where social skills and exciting activities promote development in life skills. We provide employment skills training, job match and on-going job support with employment specialists.

## **Housing and Homeless Services**

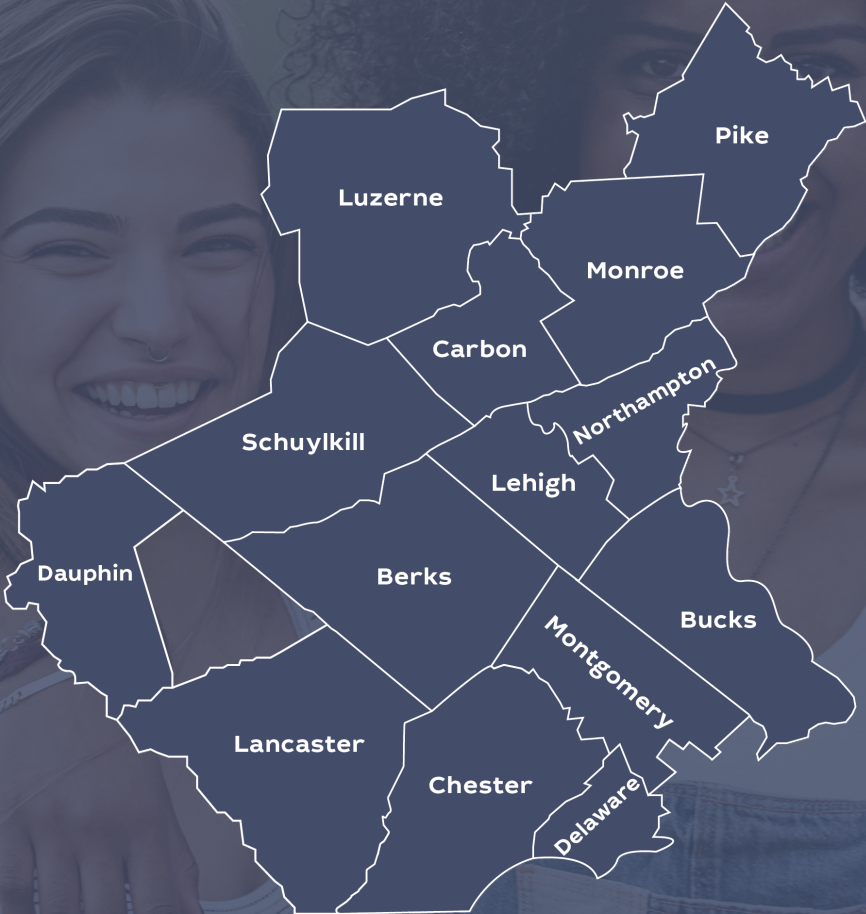
These programs ensure each unsheltered person has somewhere to rest. Because we believe that housing is a human right, we offer services that focus on providing security and improving the quality of life for someone. We offer rapid rehousing, street medicine, street outreach, and community-based care management.

## **Intersect Network**

This network supports people at the intersection of faith and mental health through consultation, training, and fostering collaboration between faith communities and human service providers. We have innovative ways to meet community needs through our online Care Portal, Multi-Faith Coalition and chaplaincy.

**Learn more about our programs at [accessservices.org](https://www.accessservices.org).**

**We provide services to 14 counties  
in Eastern Pennsylvania.**



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