Access Services

strengthening communities

Access Services' Strategic Plan 2024 Goals & Objectives

Access Services will seek to carry out it's vision to strengthen communities through work in four target areas: Workforce, Leadership Development, Quality and Efficiency and Growth. Our mission and core values act as the foundation of every target and guide our decision making process.

Workforce

- Change with intention and agility by providing staff with information and tools to embrace and implement change.
- Create pathways for development and advancement.
- Make it easier to work and stay at Access Services.
- Improve the employee experience through standardization and automation.

Leadership Development

- Train and hold leaders in accountable practices.
- Create conscious competence for leaders to drive and communicate impact and value to the community and funders.
- Increase leadership knowledge within reporting structures to advance and grow future leaders.
- Develop and implement TIRO supervision practices.

Quality & Efficiency

- Strive for excellence in every service we offer.
- Create and maintain a culture of compliance.
- Improve the change management process.
- Create a culture of solution orientated, empowered problem solving.

Growth

- Partner, integrate, and supports community development to bring networked solutions to big issues.
- Diversify funding streams to increase sustainability and agility.
- Understand the current and future industry landscape to position ourselves for opportunities.
- Develop a growth strategy, which includes organic and inorganic growth strategies, back-office support, alternative funding streams.

Technology

- Equip staff with tools and resources to make work processes easier and give solutions to automate communication and employee tasks.

- Develop data literacy to make data informed decisions, drive innovation, streamline processes using technology, and empower employees to leverage technology in job performance.

- Fully implement and adopt technology solutions.
- Increase data literacy, access to data, and accountability in maintaining quality data.

- Create scalable infrastructure and processes, maximizing the use of technology solutions.

Because we value our workforce and desire to make it easier to work here and easier to stay.

When leaders are better, we're all better

Our communities deserve excellence

Prepare ourselves to be ready to face growth